

KYC on Hold Status Guide

KYC On Hold	You will be able to transact only after remediating the reason for KYC on hold in the existing as well a new Mutual Fund.
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Reasons for KYC On-Hold/Rejected status

- You are just a few steps away from resolving this!
- The KYC status on the Mutual Fund /RTA website, will show the reason for 'KYC On-Hold'/Rejected status; it could be:
 - Mobile or Email not validated / In-Person Verification (IPV) not done / KYC Application form is not signed / Deficiency in the KYC document(s) or their validity has expired, etc.

KYC On-Hold/Rejected - Remediation

- You simply have to remediate the reason for KYC On-Hold/Rejected.
 - If the KYC On-hold reason is "PAN is not linked with Aadhaar", then in that case the investor first needs to link the PAN with the Aadhaar.

Link to Remediate your KYC: <https://www.mahindramanulife.com/kycmodification>

Benefit of KYC status as Validated	With a 'Validated' KYC status, you are compliant with KYC and can undertake any financial and non-financial transactions in any Mutual Fund without redoing your KYC i.e. without having to submit your KYC documents repeatedly.
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How to update KYC status to Validated ?

Suggested re-KYC Method - using Aadhaar as OVD - KYC Status will reflect as 'Validated' for investor PANs in this category.

To avoid inconvenience of submission of KYC documents repeatedly and to ensure seamless transactions, not just in new mutual funds but with any intermediary in the securities market, we recommend investors to complete the KYC using Aadhaar as OVD (preferably in online mode or latest Aadhaar card copy) and have Email and/or Mobile validated. **A KYC done using Aadhaar as OVD provides the benefit of KYC portability across all intermediaries dealing in the securities market.**

For additional clarifications/queries, please refer FAQ document -
https://bit.ly/KYC_FAQ

Important Helpline Numbers

Entity name	Helpline number
Mahindra Manulife Mutual Fund	1800 419 6244
CVL KRA	+91 80 6914 4848
CAMS KRA	18005726558
Karvy KRA	040- 23312454
NSE Data Analytics (Earlier known as Dotex KRA)	022 - 2659 8182 \ 8407
NDML KRA	022-4914 2600/01/02/04/05/06